



COSY FOR YOU - TOUR PER TUTTI
Sede legale: Centro Direzionale is C3 int 16
80143 - Napoli
www.tour.cosyforyou.org

COLLABORATION AGREEMENT

BETWEEN

The Tour Operator and Tourism Agency, called "Cozy For You - Tour for All", holder of the Tourism Agency - Tour Operator license, authorized by the Campania Region n.22910, with registered office in Naples at the Centro Direzionale, C2 internal 16 - 80143 and VAT No. 7757411315 and registration REA NA - 907354, in the person of the legal representative Lepre Vittorio; (hereinafter referred to as Service Provider/T.O. Supplier or C4Y)

AND

The company / firm _____, in the person of _____, with registered office in _____, via _____, Cap _____; VAT number _____ tel. _____ fax _____ email _____; (hereinafter referred to as Intermediary/ Agency)

GIVEN THAT

The parties recognize their respective competences and distinct roles and believe they can develop together new proposals for new markets for which with this agreement, they intend to regulate a collaboration aimed at increasing the sales of tourism products to private customers (B2C), to cral, associations and companies (B2B);

The T.O. Supplier/service Provider/Organizer C4Y :

- is a company which works in the organised tourism sector, enhancing its business through a high quality tourism product, with particular attention to the production and

intermediation of tourism packages/tailor made travel which are also accessible to people with special needs ;

- sells its products and services (tourism packages, organised trips and every type of service in the tourism sector) both directly to the public consumers, as well as to intermediaries such as tour operators, travel agencies, companies, associations , promoters etc., without being exclusively bound to any of these;
- sells its packages, holidays, tours to any party, consumer or intermediary, also within the area where the Agency operates.
- operates a tourism e commerce platform (the "Platform") located at 'www.cosyfair.com', through which, as well as on other related distribution channels, distributes tours, , tours and services and accessible activities managed also by third-party tour operators for purchase (i.e., booking) by the customers (included people with disabilities);

AND THE

The Agency/ Intermediary runs a tour agency and has the qualities, skills , technical knowledge and licence as Agent, for which is interested in :

- ✓ offering tourism packages, tailor made trips, organised trips and every type of service both in the standard and "accessible" tourism sectors to its own clients, also without being bound to a single service provider, to ensure the widest range of products is available, in incoming towards Italy and outgoing abroad, organized and produced by C4Y for private customers or intermediated by C4Y on the 'Cozy Fair' platform ,
- ✓ establishing a commercial collaboration relationship without any subordination or time constraints but only a business procurement relationship, without representation or without exclusive rights except for accessible tourism products, governed by current legislation on occasional services and by the clauses specified below;

Cosy For You – Tour per Tutti/Provider and the Agency..... intend to stipulate a cooperation AGREEMENT under the following conditions;

With the stipulation of this contract, C4Y confers on the Agency, the task of offering for sale the C4Y tourist services and products under the official conditions established in this agreement, which the agency declares to know and accept without any conditions

- This authorization is granted on a strictly personal basis and, therefore, cannot be transferred to third parties without the prior written authorization of the Organizer. The general conditions of contract shown here, unless waived by specific written agreement of the parties, apply to all packages and all travel initiatives prepared by the Organizer, on its own or through third parties.
- The parties must agree the "adv commissions", the payment plan, the dates for the execution of the trip to and all additional terms or conditions.
- In any case and in all respects, the parties are required to cooperate towards the implementation of the present agreement in good faith, in such a way that their behaviour facilitates the sales and circulation of the products and services respectively among the public, with mutual benefits.

2. RESPONSIBILITIES AND COMMITMENTS OF CONTRACTORS

2.a Upon this agreement, the Agency commits to :

1. offering C4Y tourism products to its clientele, as they are described in the official catalogues and offers and on the website www.cosyfair.com, which the Agency declares to know very well and accepts without any dispute, removed as of now;
2. Selling packages or tailor made products for the clients in the name of and on behalf of the Provider **C4Y**; the Agency and the client are jointly liable for the obligations towards the Service Provider;
3. performing its work using the diligence required by the nature of the activity carried out and by the laws in force;

4. satisfying the information obligations of the consumer, in accordance with the law at its expense, by issuing a copy of the offer containing the conditions, expressly communicating that the descriptions of the services and useful information provided by the Supplier refer to the time of writing the program and that during the confirmation phase they may be subject to changes;
5. collecting customer requests, personal customer information and mediate, in the name and on his/her behalf on the one hand and the Supplier on the other, the tourist, the package proposals or the individual tourist services which will then be provided by the Supplier;
6. fulfilling all the information obligations of the consumer as to the methods and terms of stipulation of the ASTOI Travel Contract, according to the estimate established by the Supplier C4Y, imposed by the law on the seller and also promptly transmitting to customers all communications relating to any price revision, or to other changes to the package / stay / tour possibly communicated by the T.O. Supplier;
7. specifying also unequivocally that the Customer has read, accepted and received a copy of the General Conditions which indicate in advance, offers and contract, expressly exempting the Supplier from any liability, before each sale, and at last verifying availability with the Supplier; *
8. communicating the booking request, data and documentation relating to customers, to the C4Y Tour Operator Supplier, when a customer requests to book a T.P. on the Platform, within 24 hours of receipt of such request via email or through ecommerce platform or such other method, as the Parties agree upon, to allow C4Y to take charge and conclude contracts, according to the rules of the Tourism Code. Within 3 working days of receipt of a booking request from the Agency, the Tour Operator Supplier shall inform the agency whether such booking is confirmed or is refused. For any booking, before any purchase, will check out availability with the Tour Operator Supplier; to be effective it must be confirmed by the Tour Operator Supplier. The same times must also be respected for bookings modification operations;
9. checking and taking care of the rigorous application of the prices established by the Supplier (possibly agreed) and once the customer purchases, will send a confirmation of

the purchase to the Provider with all customer contact information – before already collected - and all other booking and contract details requested by the Supplier.

10. collecting funds from its customers for the Tourism Product and paying the Service Provider for the package/holiday/ service booked , directly or through the online procedure and the general conditions published on the e-Commerce website, with a down payment equal to 30% of the total within 7 days of the booking and the balance within 25 days before the start of the services, via bank transfer (unless otherwise stated);
11. communicating a guarantee credit card to the Service Provider, and if within 3 days of the confirmed booking the Agency has not made the payment via bank transfer, the Service Provider will credit that credit card.

In absence of the payment within the established terms, the Service Provider is not responsible for the implementation of the package/holiday, maintaining the right to claim for damages, not lower than the penalty according to the General Contract Conditions, without prejudice to any greater damages, as outlined on the Cosy For You – Tour per Tutti website and here attached.

12. communicating any eventual price revision or other modifications to the package/holiday/tour, agreed to by the Service Provider, to the clients in a timely manner(20 days before the date of the service) depending on changes in only one of the following elements: (i) transportation costs, (ii) fuel costs, (iii) fees and taxes in general, (iiii) exchange rates;
13. providing customer support before the trip, especially if including the organization of tours with disabled participants;
14. collecting the information relating to the 'desired' and specific needs of the 'special' client, whenever present in the group, and / or his reference group and promptly provide it by email or pec to the Organizer who must implement the most suitable tourist service and tour routes and additional services. Therefore the Intermediary exonerates the Supplier from any responsibility for incorrect information provided by the customer .

In case of not sufficient or clear information, Cosy For You – Tour per Tutti reserves the right to direct interview with special needs clients, in order to evaluate and analyse the 'desiderata' of the 'special' tourist .

15. communicating to the Tour Operator Supplier if a user requests to cancel or modify an accepted booking or a booking request, within 24 hours of such request. Within 3 working days of receipt of such request from the Agency, the Tour Operator Supplier shall inform the agency whether such requested modification or cancellation is confirmed or is refused; otherwise the booking will be considered not completed.
16. acting therefore, autonomously and independently as the sole responsible for the payment of all expenses relating to the performance of its business and business organization.
17. keeping a copy of the contract proposal (so-called booking) signed by the customer with the confirmation of the services requested as well as a copy of the contractor's identification documents and tax code;
18. transmitting the necessary documentation for the request for consular visas to the Supplier on schedule, if there is an express request from the customer within the contractual proposal and this fulfillment has been accepted by the Supplier;
19. releasing the Supplier from any prejudicial consequence that it may suffer as a result of facts and events attributable to itself;

**Failure or incomplete compilation and signing of the Travel Contract will release the Supplier from any liability for non-compliance with the obligations placed on the Intermediary and the Consumer. No responsibility can be attributed to the Supplier for damages and / or inconveniences caused by: strikes, suspensions or delays due to adverse weather conditions, natural disasters, public works, road accidents, lack of water, electricity, interruptions of communications and transport. These cases, or other similar cases, cannot be attributed to the Supplier, nor to the carriers, nor to the service providers. Any additional costs incurred by the Customer for these causes will not be reimbursed nor will the services that, for these reasons, fail or cannot be recovered. Furthermore, the Supplier cannot be held liable for any damages deriving from autonomous initiatives taken by the traveler during the course of the journey. Baggage travels at the Customer's risk and danger and the Supplier will not be held liable for any theft, loss or damage by transport companies*

2.b Obblighi del Supplier/provider

Società cooperativa sociale a.R.L. Onlus C.F./Part.Iva Reg Imp C.C.I.A.A. Na 07757411215
REA NA-907354 Capitale Sociale € 14.000,00 i.v. Iscritta all'Albo delle Cooperative al n. C101173
info@cosyforyou.org PEC: cosy4you@pec.it +39 081-5561501

In furtherance of the foregoing the Provider Cosy for You - Tour per Tutti” is committed to:

1. selecting the suppliers of the individual services and create the 2020 travel proposals that will be marketed in Italy and abroad and define the contracts with the accommodation facilities; the Provider may also follow the Agency's suggestions, making any changes requested by customers for the success of the operations;
2. making available to the Agent / Intermediary the range of services and products covered by the promotional activity: the offers, catalogs, brochures and anything else deemed useful to illustrate their tourist services, periodically and to the extent deemed appropriate , authorizing the use of information materials also online and making the tools and information available to the Agency in order to operate independently. This range may be reduced or expanded by C4Y at any time in relation to production requirements, market conditions or other factors deemed relevant at the unquestionable judgment of C4Y.
3. providing all information relating to the execution of the tour / trip to the Intermediary who may request to review the product;
4. finalising the purchasing of the package/holiday/tour upon receiving the booking request – sending written confirmation to the Agency (via email/pec) of the effective possibility to provide the requested service or to refuse it within 3 business days after the booking request of the Intermediary. Otherwise the booking will be considered not completed.
The commission will not be recognized in case of cancellation; therefore it will not be recognized on penalties;
5. managing and operating the tourism products, after customers have booked the tourism product on the Platform, consistent with the agreement of the Parties for the Tourism and consistent with this Agreement except for customizing.
6. to reimburse to the final consumer, through the intermediary agency, the cost of the services charged and not used by the same due to the fault of the Supplier or its supervisors; the sums that the intermediary wishes to pay to the customer or consumer must be previously authorized in writing by the Supplier.

7. providing timely communication to the Agency of eventual modifications.
8. Providing the booked services, in case of force majeure or the exceptional inability to reschedule all the clients of the Agency, with a solution of the same or superior quality to that which was booked. In any case, while managing the disruption, the clients of the Agency will receive preferential treatment when assigning the services booked.
9. obtaining and maintaining commercial general liability insurance with policy limits of no less than \$ 2 milioni di dollari USA or the corresponding value in Euro per occurrence for the duration of this Agreement. Upon the Agency's request, the Supplier shall furnish proof of insurance for each year during the term of this Agreement on accidents and aggregate, general and professional liabilities
10. release the intermediary agency from what the latter, as a consequence of the fact attributable to the organizer, was obliged to pay to the final consumer, on the basis of a definitive provision issued by the Judicial Authority or by the Arbitrator, provided that it was promptly advised of the start of the procedure from which the right to indemnity could derive.
11. provide aids for the disabled, where required, if in the condition to do so at the time of the request and with adequate notice.
12. Pay the commission to the agent in the terms provided for in this contract.

3.REPRESENTATION AND WARRANTIES

The INTERMEDIARY represents and guarantees the Supplier for each of the following points:

1. to carry out the activity covered by this assignment in full autonomy and organizational freedom, incurring all expenses relating to the performance of the activity with the exclusive use of its own means and services but in compliance with the general commercial directives formalized by Cozy For You - Tour for All;
2. to carry out the activity with the utmost diligence and correctness, fully respecting the contractual obligations set out here;
3. to protect the interests of the proposer and act with loyalty and good faith.

4. To present the products of the catalog or platform correctly to potential customers and not to make inaccurate, deceptive and / or disparaging declarations.
5. not to manage any power of representation or in any way engage C4Y towards third parties, including customers and therefore make verbal or written statements that could induce traveling Customers to believe that this mandate has been conferred on it and cannot spend such role, contracting obligations and / or entering into or modifying contracts in the name and on behalf of the organizer.
6. not to be assisted by substitutes or collaborators in carrying out or replacing their activities, unless authorized in advance in writing by Cozy For You. In this case, the same will in any case remain fully responsible for the aforementioned activities. From this moment, the onset of any legal relationship between the latter and C4Y is excluded.
7. not to have any title or right relating to the initiatives owned by the proposer and will not be able to organize, in its own name or on behalf of third parties, initiatives that can be confused with the initiatives organized by the Principal Organization or compete directly or indirectly with its activity.
8. not to conclude travel contracts with the customer on his behalf or on his behalf. The contract will always run between the Customer and Cozy For You - Tour for All;
9. not to use the name of the proposer in any form and / or manner except as provided in this contract. It is therefore expressly forbidden for the intermediary to independently use trademarks, signs, companies, logos and / or any other distinctive sign attributable to the proposer unless otherwise agreed in writing.
10. to keep confidential and not communicate to third parties any information acquired in carrying out this assignment.
11. not to ask and / or receive money on their own (and / or through a third party) from the subjects who will put in contact with the proposer as a result of this contract. The payments made by the customer must be addressed exclusively and directly to Cozy For You.
12. to adopt all measures for data security and their confidentiality, for Customers, C4Y and suppliers and must keep confidential and not communicate to third parties any

information acquired in the performance of this assignment and will take all measures for the data security and their confidentiality, of Customers, of C4Y and of suppliers.

13. to respect the obligation of exclusivity and non-competition with other agencies / tour operators regarding accessible tourism.

14. to promptly conform its activity to the ethical principles of Cozy For You - Tour for All, which it declares to fully know and accept.

4. SALES COMMISSIONS

A. For the "promotion and sale of the range of products / services made by C4Y" and marketed by the Agent directly to customers:

- 10% of the gross amount deducted directly on the e-commerce portal by the Seller at the balance payment;

B. For the promotion and sale of products / services produced by other T.O.s and intermediated by C4Y

- 5% of the gross deducted directly on the e-commerce by the Agent at the balance payment;.

The C4Y has the right to set the price that users will pay for each Tourism Product sold on the platform Cosy fair.com. The quotation of the packages/tours and trips will be issued with confidential rates : the "Base Commission" that implies the profit margin destined to the travel Agency, as is customary expressed in percentage form;. (net of VAT due for packages within the EU) on all commissionable costs, net of " Non commissionable services" i.e. some accessory services such as: travel cards, insurance fees, individual booking fees (administrative fees /share management practice), airport taxes, public flight fares and train tickets , tourist taxes, tourist visas and fuel adjustment. The commission scale is not retroactive and is not applicable to special promotions decided by Cozy For You in full autonomy without notice. C4Y shall not charge more than 18% /30% above the TO net price for any given product.

The commission accrued by the intermediary, calculated on the amounts invoiced and collected by the organizer net of discounts, VAT or other taxes, must be considered collectable (and as such it will be and can be paid to the intermediary), only when the customer / consumer will have paid in full for what was due; it can be automatically deducted on the e-commerce platform at the time of the final balance by the Agency , but always in case of the

successful conclusion of the service. The commission will not be recognized in case of cancellation; therefore it will not be recognized on penalties.

The download payment (deposit) will be refunded and any reduction as specified above will be applied to the individual participation fees (with the exclusion of any individual management fee and Non commissionable services”)

5. TERM AND TERMINATION

Terms of cooperation: It is agreed that the present contract, established on today's date, will be valid in 2020 (fromto.....). This Agreement is effective as of the date on which the Tour Operator supplier accepts this Agreement and will remain in effect thereafter unless terminated in accordance with this Agreement. the contract will be tacitly renewed from year to year, with the exception of any changes or additions and the clause relating to the commission rates which may be changed during the year.

Either Party may terminate this Agreement unconditionally , at any time, with immediate effect in compliance with the provisions of the civil code, upon 30 days written notice by registered letter with return receipt, or pec to the other Party without the need to indicate the reason.

This writing will be resolved automatically and without the need for an express notice also on the date preceding the contractual expiry established above in the following cases:

- a) the Supplier / Organizer has not complied with the payment of even a single invoice in the manner indicated and in any case not later than 60 days;
- b) the Supplier / Organizer ends for any reason and reason the marketing of tourist packages, travel packages and / or proposals and / or tourist services subject of this writing;
- c) the Supplier / Organizer incurs executive or insolvency procedures, or is in a state of insolvency.

In the event of early termination of this contract, the Agency will be entitled to receive the commission on contracts concluded before termination and formalized by the proposer, except for the obligation on the part of the Agency to provide its work for the complete and regular execution of the practices. initiated.

d) the Agent / intermediary performs acts and / or conduct deemed to be detrimental to the interests and professional image of C4Y which reserves the unquestionable right, in its opinion, to inhibit the use of the services and features indicated in the attached TABLE with immediate effect SERVICES AND FUNCTIONALITY,

No notice will be due in the event of withdrawal for just cause and in particular for the failure to comply with the obligations set out in this contract: in the event of disputes by the customer for disservices of any nature dependent on negligence, inexperience, failure to comply with procedures and / or non-fulfillment however attributable to the activity of the agent such that the C4Y will have to compensate the damage and / or reimburse the customer, the commission will not be due and, if already paid, it will be refunded to C4Y through compensation from subsequent commissions except in any case the right to its material return.

Upon termination, the Agency agrees to:

- not to carry out any activity that could lead third parties to continue the collaboration with the organizer;
- return any and all property also promotional, provided by the Supplier in the condition it was received
- cease mentioning also its collaboration with C4Y;
- return, within ten calendar days from the possible termination of the collaboration relationship with C4Y, a list of each activity, quotes, sales or anything else in progress, complete with all the data necessary for the correct completion of the practices;
- return without delay to C4Y in case of termination of the contract all the documents entrusted for the execution of the assignment, without any right of retention, reproduction or use in any form of the documents or their extracts, except for any legal obligations

In the event of failure or partial return or damage to the material, the value of the same may be charged to the agency.

In the event of termination of the relationship, the intermediary will not be awarded any compensation for the termination of the collaboration relationship.

6. OBLIGATIONS BETWEEN THE PARTIES

All tourist packages, travel packages and / or proposals and / or tourist services aimed at disabled people (visually impaired, motor and sensory) and in any case related to accessible tourism made by the Supplier, in any form drawn up and in execution of this agreement, including names of individual service providers aimed at disabled persons, will remain the property of the Supplier.

The Agency undertakes and undertakes not to stat - during the term of this contract and, in any case, for 2 years from the termination for any reason, neither on its own account nor in association with third parties, as administrator or agent, or as a shareholder of any company - commercial activities or trade deeds of any nature, connected with the production, sale, marketing, distribution or promotion of any similar or comparable product or which may be placed in competition with the products made and marketed during this contract and not to contact and / or have direct relationships with suppliers of services known through the professional work of the Supplier for the creation / direct sale of similar and similar packages Except as specifically agreed upon by the Parties from time to time, each Party shall be responsible for its own expenses in furtherance of this Agreement and any tourism product sold.

7. INTELLECTUAL PROPERTY & PUBLICITY RIGHTS

Each Party recognizes and agrees that, except as specified herein, nothing contained in this Agreement will be construed as granting any property rights, by license or otherwise, to any intellectual property or other materials disclosed under this Agreement. Notwithstanding the foregoing, the Tour Operator Supplier grants the Agency a license to use all materials provided during the term of this Agreement for the purpose of posting Tourism Products: trademarks, logos and other distinctive signs owned by the Supplier (or, in any case, used by the Supplier under license agreements or similar with third parties) only and exclusively for the purposes of the sale and promotion of the Supplier's tourist services, according to the methods set out in this contract.

For this purpose, the Supplier undertakes to provide the intermediary agency, free of charge and to the extent deemed appropriate, with stencils, stickers, roll-ups, graphics, window

stickers and other material which, at its sole discretion, may be useful to promote the sale to third parties of its tourist services.

The parties agree that the Agency will insert a Cosy For You – Tour per Tutti banner on its website, and the latter is authorised by the Agency to insert the Agency into its own list of travel agency partners, published in the designated area of the website.

8. OBLIGATION OF SECRECY

For the duration of the present contract, each party will maintain the strict confidentiality of reserved and/or confidential information regarding the other party, which may have come to one's attention due to the present contract. Each Party may disclose information to the other Party, or otherwise, learn such information, that is designated as confidential or that reasonably should be understood to be confidential ("Confidential Information"). Each Party agrees to only use the other Party's Confidential Information for its intended purpose and agrees to maintain the confidentiality of Confidential Information during the term of this Agreement and for a period of two years following termination of this Agreement, except that the non-disclosure and use restriction obligations shall survive with respect to Confidential Information for as long as such Confidential Information retains its status as a trade secret under applicable law. Each Party shall provide prompt notification to the other Party of any unauthorized access to or disclosure of the other Party's Confidential Information. The term "Confidential Information" shall not include any information that is or becomes publicly and widely known through no wrongful act of the Parties, nor information that was independently developed by a Party without the use of the other Party's Confidential Information. Notwithstanding the above, nothing in this section shall prohibit either Party from providing Confidential Information to its insurers, attorneys, or to a government agency, law enforcement agency, or emergency medical personnel as reasonably necessary to protect its interests or as required by law.

9.PRIVACY AND PERSONAL DATA PROCESSING

The parties declare that they have made extensive and exhaustive inquiries pursuant to and for the purposes of art. 13 of EU Regulation 679/2016, regarding the purposes and methods of processing personal data in the context of the execution of this contract, including the rights referred to in the Regulation. With this contract, C4Y in charge assumes the obligation to process the data relating (manual, electronic and IT) to the practices entrusted according to lawfulness and correctness, in compliance with the duty of secrecy and confidentiality, having to observe the appropriate precautions to ensure that the processing of the data takes place in accordance with the rules of EU Regulation 2016/679. - In any case, the agent will have the rights provided for in article 7 of Legislative Decree 196/2003.

10. TERMINATION CLAUSE

The effectiveness of this contract is subject to strict compliance with the individual clauses of this agreement with particular reference to compliance with the payment terms. The organizer reserves the right, pursuant to art. 1456 of the Italian Civil Code, to terminate this contract in the event that the intermediary agency is in breach of the payment obligation, in the terms and in the ways referred to in the previous article 6 and / or fails to provide the organizer with the necessary information and news regarding to the practices issued by the same agency.

11. NEGOTIATIONS AND CHANGES

Any modification, addition and / or variation to this contract can only take place in writing.

12. INFORMATIVA ART. 13 D.Lgs 196/2003

The parties declare that the handing of mutually exchanged personal / company data is carried out in compliance with the Italian Legislative Decree 196/03, Italian "Data Protection Act" and that the data will be processed, both in written and electronic form, by staff in charge who will only have access to the data necessary for the management of activities related to the requested service. Therefore, the data will not be communicated or disclosed to third parties, except for the necessary contractual obligations or for legal obligations.

13. JURISDICTION

a) This contract is governed exclusively by Italian law; although not expressly provided for in this agreement, the provisions of the Civil Code for contracts in general as well as the relevant rules will be applicable.

b) The Parties expressly agree that Any other dispute which may arise among the parties in terms of the present agreement shall be deferred to the exclusive jurisdiction of the Court of Naples.

14. CLAUSOLE FINALI

If one or more clauses of this contract are null or ineffective, the remaining contract will continue to be valid between the parties, unless said clause has constituted a decisive reason in the conclusion of this contract.

15. CONTRACT REGISTRATION

This contract will be recorded in case of use. The relative amounts, necessary to proceed with said registration, will be borne by the party who, with its defaulting behavior, has made it necessary.

APPLICABLE RULES

The Agency and the Tour Operator Supplier hereby acknowledges the receipt and understanding of all the terms and conditions as outlined in this Agreement.

In the execution of the contract, the parties undertake to comply, in addition to the provisions set out below, with the current legislation on the organization and brokerage of the sale of tourist packages / services governed by these General Conditions and the following provisions:

- International Convention on Travel Contracts (C.C.V.) ratified and enforced with law 27/12/1977 n. 1084;
- Consumer Code pursuant to Legislative Decree n. 206 of 06/09/2005 (articles 82-100) and its subsequent modifications and by the Cod. Tur;
- Articles. 85-86 of Legislative Decree n. 206 of 06/09/2005.

- Tourism Code legislative decree n. 79/2011 = articles 32 - 51;
- European directive n. 314/1990 = travel, holidays, all-inclusive circuits;
- Directive n. 83/2011 = on consumer rights;
- Proposal for a new European directive = tourist information; responsibility of the operators; bankruptcy protection; protection of consumers who buy tourist packages via the web.

Place and Date, Naples / / /



Vittorio Lepre

President C.diA. Cozy For You - Tour for All The Agency - Stamp